



# 24/7 virtual care. Zero dollars.

Connect to a provider anytime, anywhere with 24/7 Virtual Visits. With your health plan, your cost is usually \$0.<sup>1</sup>



## Another way to get care

With 24/7 Virtual Visits, providers may treat a wide range of health conditions—many of the same ones treated in an emergency room (ER) or urgent care. If needed, providers may even prescribe medications.<sup>2</sup>

- Cough
- Headache
- Sore Throat
- Fatigue / Weakness
- Nasal discharge
- Difficulty sleeping
- Congestion / sinus
- Fever
- Loss of appetite

## Looking for smart savings?

An estimated 25% of ER visits may be treated with a 24/7 Virtual Visit—bringing a potential \$2,000<sup>3</sup> cost down to

**\$0**

**Visit**

[myuhc.com/virtualvisits](https://myuhc.com/virtualvisits)

**Call**

1-866-801-4409

**Open**

UnitedHealthcare® app

# Access to care for unexpected health concerns



## 24/7 Virtual Visit experience

Meet Tessa, a working mom with young children.



Tessa is getting ready for work when she notices her son has a rash.



She schedules a 24/7 Virtual Visit through myuhc.com<sup>®</sup> and sees a virtual provider within 15 minutes.



The provider diagnoses her son with contact dermatitis and sends a prescription to a local pharmacy.



Tessa picks up the prescription on her way to daycare and then heads to work.



## Scan the QR code to access your virtual care options

# United Healthcare

<sup>1</sup> The Designated Virtual Visit Provider's reduced rate for a 24/7 Virtual Visit is subject to change at any time.

<sup>2</sup> Certain prescriptions may not be available, and other restrictions may apply.

<sup>3</sup> Average allowed amounts charged by UnitedHealthcare network providers are not tied to a specific condition or treatment. Actual payments may vary depending upon benefit coverage. Estimated urgent care savings are based on the difference between average urgent care visit cost of \$180 and virtual visit cost of \$0; \$2,000.00 difference between the average emergency room visit and the average urgent care visit. The information and estimates provided are for general informational and illustrative purposes only and is not intended to be nor should be construed as medical advice or a substitute for your doctor's care. You should consult with an appropriate health care professional to determine what may be right for you. In an emergency, call 911 or go to the nearest emergency room.

The UnitedHealthcare<sup>®</sup> app is available for download for iPhone<sup>®</sup> or Android<sup>®</sup>. iPhone is a registered trademark of Apple, Inc. Android is a registered trademark of Google LLC.

24/7 Virtual Visits phone and video chat with a doctor are not an insurance product, health care provider or a health plan. Unless otherwise required, benefits are available only when services are delivered through a Designated Virtual Network Provider. 24/7 Virtual Visits are not intended to address emergency or life-threatening medical conditions and should not be used in those circumstances. Services may not be available at all times, or in all locations, or for all members. Check your benefit plan to determine if these services are available.

Insurance coverage provided by or through UnitedHealthcare Insurance Company or its affiliates. Administrative services provided by United HealthCare Services, Inc. or their affiliates. Health Plan coverage provided by or through a UnitedHealthcare company.